



Crowd Dispersal & Anti-Loitering Policy

Date Created:

Expected Standards

The purpose of this policy is to ensure the safe, orderly, and respectful dispersal of customers at the end of trading, while endeavoring to minimize noise, antisocial behavior, loitering, and disruption to local residents, businesses, and public spaces.

This policy supports the four licensing objectives:

- Prevention of crime and disorder
- Public safety
- Prevention of public nuisance
- Protection of children from harm

This policy applies to all customers, staff members (including management, bar staff, and door supervisors), and the immediate vicinity outside the venue including entrances and pavements. This may be defined as the area covered by our external CCTV cameras.

1. Last Orders & Wind-Down Procedure

- Last orders will be announced clearly prior to closing.
- Music volume will be gradually reduced during the final 10 minutes.
- Lighting levels will be increased at closing time.
- Alcohol service will stop promptly at the licensed time.

2. Controlled Egress (Exit Management)

- Staff and door supervisors will encourage customers to leave promptly and calmly after closing.
- Customers will be politely reminded that the venue is closed.
- Re-entry after closing time will not be permitted.

3. Anti-Loitering Measures Outside the Venue

- Customers will be actively discouraged from congregating outside the venue.
- Door staff will politely but firmly ask patrons to move on.
- Noise levels, smoking clusters, and pavement obstruction will be monitored.

- Customers will be reminded to respect neighbours and keep noise to a minimum, supported signage above the exit door.

4. Door Supervisor Responsibilities

- SIA-licensed door supervisors will remain on duty until the area is clear.
- Door staff will monitor dispersal, prevent re-gathering, and intervene early.
- Police or local authority support will be requested if required.

5. Staff Responsibilities

- Staff will reinforce dispersal messaging.
- No drinks will be served in a manner that encourages lingering.
- Staff will not socialize with customers outside the venue after closing.

6. Transport & Safe Departure

- Customers will be encouraged to pre-book taxis or use public transport, through signage on the premises.
- Staff may assist with taxi arrangements where appropriate.

7. Incident Recording

- Any incidents relating to refusal to disperse, disorder, or police involvement will be recorded in the incident log.

This policy is published on our website (www.barantix.com)